

Customer Questions:

1. Does Labriola's offer online orders?

Yes. Go to our website and select your store or go to www.labriolaitalianmarkets.com.

Or our direct sites: shopmonroeville.labriolaitalianmarkets.com
shopaspinwall.labriolaitalianmarkets.com
shopwarrendale.labriolaitalianmarkets.com

2. Where do you deliver?

Delivery zone is typically 15 miles from each store. Type in your zip code on the website and see if you're in the delivery area.

3. What are the delivery fees? What are other fees?

Delivery is provided by postmates, doordash and other companies. Fees are based on your distance from the store. We charge a 7% service fee for putting together your order. All onsite prices are the SAME as in store prices.

4. Do I need to create an account to place an order?

No account is required for online orders. If using the Labriola's App, you will have to register your name but there are no fees for registration.

5. I need help placing my order online?

Call the store and our staff will be able to provide assistance 412-219-5663.

6. I placed my items in the shopping cart but cannot check out?

You have to reach the minimum order level to qualify for online order. Typically it's \$25.

7. Can I change or cancel something in my order that I already placed online?

Yes. You can log into your order and change any item up until the time that we start processing your order. If you allow notifications, you will receive notifications for each step

8. Can I add an item that's not listed online? What if I don't see an item online that I would like to order?

Email labriolamarkets@gmail.com in order to add the item. Once it's available online, you can add it to your order.

Frequently Asked Questions for Local Express

9. I don't want a delivery. Can I schedule customer pick up?

You can select customer pick up when placing your order, there's no additional fee for pick up

10. Can I save my order for future orders?

Yes. You can save your order to make it easier to check out in the future.

11. Will I receive a receipt?

Yes. You have to allow for permission to email you during Step 3 of the checkout process, check the box next to email and text and you'll receive updates on the status of your order and your final receipt.

12. Can I pick up my order early?

Yes. If you selected customer pick up and allowed for email notifications. You will receive an email when your order is ready. You can pick it up when you receive the notification.

13. What if I'm running late to pick up my order?

Please call the store to notify them. All orders have to be picked up at least 30 min prior to closing.

14. Are there discount codes?

Not at this time. We are working to give you the best and lowest rate for all items all day. No special promotions available in store or online.